

# Security Reminder: Stay Alert about **Fake** Ken's Study Journey Websites and Emails

## Simply Speaking

Ken's Study Journey is aware of **scam telephone calls** received recently by university friends.

It will **rigorously (strictly) check** any **fake** websites, emails, apps, mini-programs, etc. pretending to be Ken's Study Journey.

Always **verify the email sender** (from [kenstudyjourney.cn](http://kenstudyjourney.cn)) and **check the official website** when you receive and open Ken's Study Journey emails.

Ken's Study Journey **does not have phone numbers publicly available**, and so will **never** call users. **Hang up immediately** when receiving calls from "Ken's Study Journey".

Be careful of **unofficial similar names** in **emails** (e.g. Ken Study, Ken's Studying Journey).

Email [ken@kenstudyjourney.cn](mailto:ken@kenstudyjourney.cn) if you have questions/doubts or discover fake websites/emails.

Dear students, teachers, and visitors,

**Thanks for choosing and using Ken's Study Journey services!**

It has recently **come to my attention** that some of my university friends have received **scam telephone calls**.

According to my analysis and prediction, the scammers may, knowing the phone number digits in a region, use trial-and-error to find the numbers.

Although **no fake Ken's Study Journey websites have been discovered** since 2019, Ken's Study Journey is here to remind users to **stay alert** about fake websites and emails, enforcing the Terms of Service:

- Section 21: "Anti-Fake and Anti-Phishing"; and
- Section 16: "Prohibited Actions":
  12. Make and publicise counterfeit (fake) Ken's Study Journey websites, account login pages, apps, embedded mini programs, etc. to defraud visitors and/or users;
  13. Send phishing emails impersonating my personal brand (Ken's Study Journey) against users;

Ken's Study Journey has already added some (generated) examples of fake/phishing emails on [Ken's Study Planner "Signed Up" page](#) in early 2023.

Ken's Study Journey will **stay vigilant and rigorously check** (and report) any **fake** websites, emails, apps, mini-programs, and so on (impersonating Ken's Study Journey and its sub-brands), helping students **shape and enjoy a safe study pathway**.

For more information, please check the "Anti-phishing" page, including how to check a website's ICP Registration:

<https://www.kenstudyjourney.cn/en/anti-phishing/>

## Statements

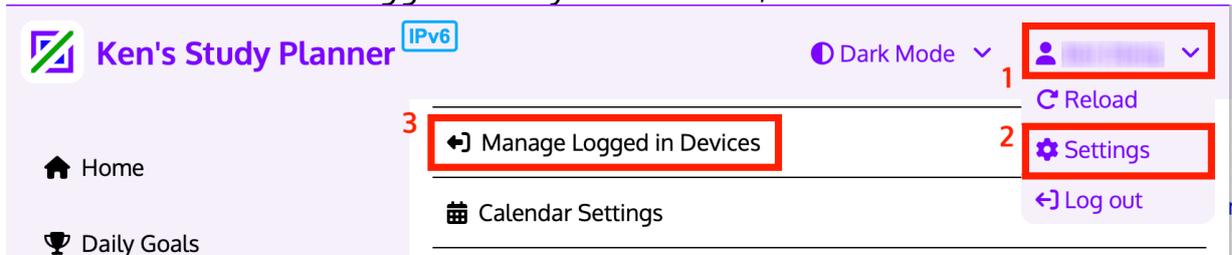
Ken's Study Journey (including its sub-brands, from 2024 onwards):

- must respond to user emails sent to [ken@kenstudyjourney.cn](mailto:ken@kenstudyjourney.cn) within **7 days** generally;
- currently **does not** have **phone numbers (and meeting/messaging platform accounts)** publicly available;
  - you must contact Ken's Study Journey via **email**.
- **never** makes **telephone/Internet calls** or sends physical items **by post** to users;
- **does not** have domain names **ending with ".onion"** (for Tor);
- uses the domain name "[kenstudyjourney.cn](https://www.kenstudyjourney.cn)" for **both** website and email (old domain names: [kenstudyjourney.com](https://www.kenstudyjourney.com) and [kendeng1603.com](https://www.kendeng1603.com)):
  - [@kenstudyjourney.cn](mailto:@kenstudyjourney.cn) for general (enquiry) emails; and
  - [@email-send.kenstudyjourney.cn](mailto:@email-send.kenstudyjourney.cn) for system emails;
  - Note: Sub-brands (from 2024) may have separate email suffixes.
- is **non-profit and non-commercial**, where **no money exchange and profits are allowed**;
- **never** asks for your bank/payment accounts (including bank cards);
- **never** asks for the verification codes via email (replies), phone calls, etc.
  - you must input the codes on the **website**.
- **never** prevents a student from studying normally;
- **never** promotes activities and services related to academic misconduct/dishonesty;
- is generally available in **more than one language** (with language options) on websites and services;
  - Currently Available: English and Chinese-Simplified (简体中文)
- supports IPv6 (with IPv6 address(es) and DNS AAAA record(s));

- has the website [ICP Registration](#) (in [Guangdong Province](#), China).

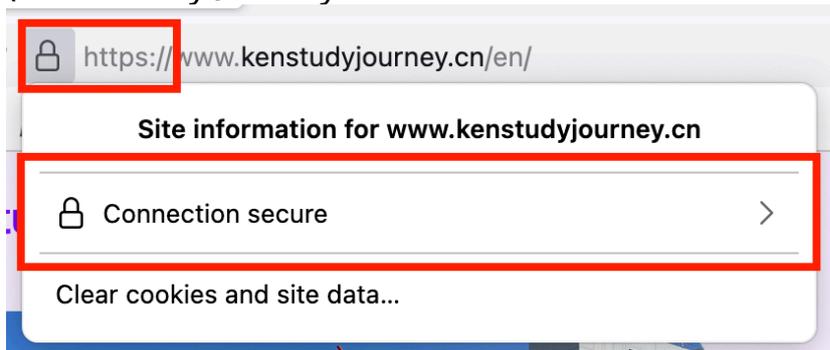
You:

- **must** see the [equivalent notifications](#) on the **website, app, etc.** (e.g. [planner.kenstudyjourney.cn](#) for Ken's Study Planner) in case of an account issue (even if it is urgent);
- **must** see the [equivalent newsletter](#) on [kenstudyjourney.cn/newsletter](#);
- **must** see the [equivalent new device\(s\)](#) in "Settings" - "Manage Logged in Devices" if someone logged in to your account;

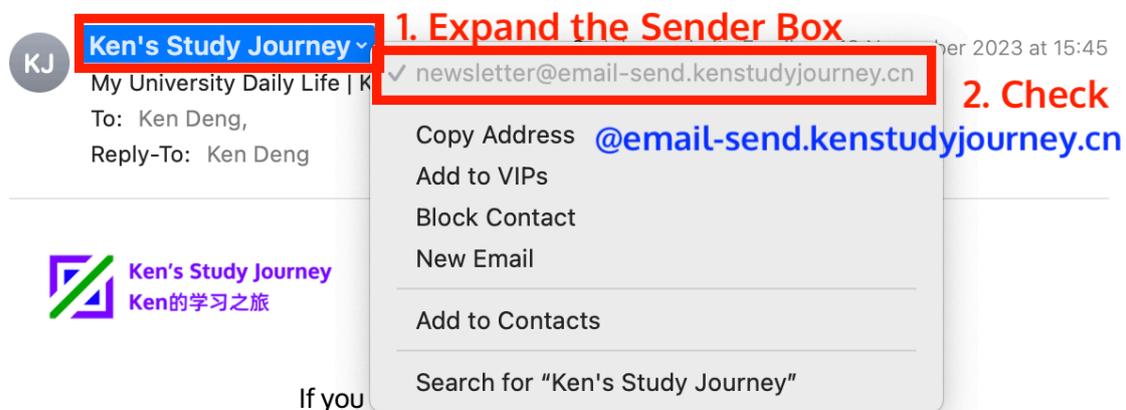


## My Security Tips

- Make sure the web address starts with **HTTPS** (i.e. "https://") (if available); (Ken's Study Journey has HTTPS with TLS 1.2 and above enabled)



- Check the [email source/sender](#) (from [@kenstudyjourney.cn](#) or [@email-send.kenstudyjourney.cn](#) for Ken's Study Journey) before responding to it;

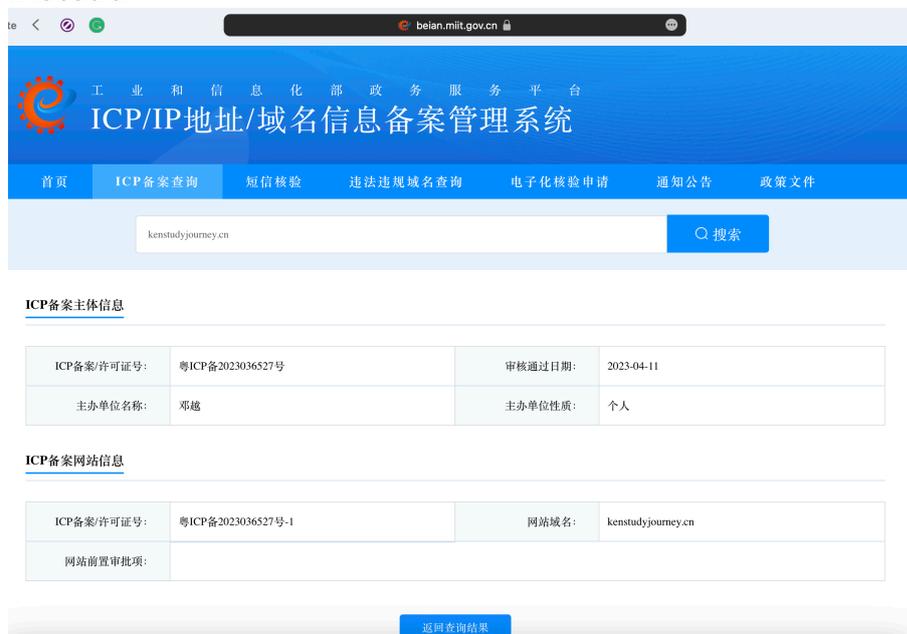


**My University Daily Life**

- Check the Validity with the **bottom unique code** of Ken's Study Journey **system emails** on the **official website** (except for 6-digit verification codes);



- Check the **notifications** on the **official** website, app, etc. (e.g. **Ken's Study Planner**) if you are notified about your **account issues**;
- Check the website's **ICP Registration** (for websites in China Mainland only, including **Ken's Study Journey**) at <https://beian.miit.gov.cn/>;
  - **do not** check the registration number directly, check the **domain name** instead



- **Forward the email claiming to be Ken's Study Journey** (including its sub-brands from 2024) to [ken@kenstudyjourney.cn](mailto:ken@kenstudyjourney.cn) for **verification** if you have doubts (**especially urgent emails**);
  - Ken's Study Journey **must** respond to you within 7 days normally.
- **Hang up immediately** if you receive calls (whether voice or video) from **Ken's Study Journey**.
  - Ken's Study Journey **does not have phone numbers publicly available**.
- Be careful of **unofficial similar names** in **emails**, e.g.
  - Ken Study
  - Ken Study Journey
  - Ken's Studying Journey

- Ken's Study Trip
- Ken Study Plan
- Ken's Study Planning
- Although these names may be commonly used by users in informal oral communication, **they are also used by phishing/scam emails.**
- **Official Name:** Ken's Study Journey (Ken的学习之旅)

### If you Discover a Fake Website/Email

If you believe a Ken's Study Journey website/email you visited/received is **not real/official**, you should:

- **not** enter any personal information (e.g. password, bank account);
- **not** click any link on or reply to this email;
- **report** this **fake** website/email to [ken@kenstudyjourney.cn](mailto:ken@kenstudyjourney.cn);
  - This will **protect your account and data, and ensure the security of others.**
- Open the **official** website (e.g. Ken's Study Planner) and **change your account's password immediately.**

### Reminders

Ken's Study Journey **reserves the right to report** any fake websites, emails, etc. according to Section 18 in Terms of Service.

Any online attacks (e.g. (D)DoS or similar attacks) **disrupting Ken's Study Journey service normal operations** may be subject to **legal action**. (Learn More)

- The incident may be reported to ISPs and/or authorities (e.g. Internet Police).

According to the **SPF and DMARC security policies**, Ken's Study Journey may be notified (by the email **receiver's** ISP/provider) if someone **forges the email header** (impersonating [kenstudyjourney.cn](http://kenstudyjourney.cn) domain name).

Ken's Study Journey may **set up a "Reminder board of Fake Ken's Study Journey Websites, Apps and Emails"** to remind users with examples if it **receives and confirms a user report of or discovers such counterfeits**.

For more information, please check the "Anti-phishing" page, including how to check a website's ICP Registration:

<https://www.kenstudyjourney.cn/en/anti-phishing/>

Thanks for your attention to this important matter, helping students **shape and enjoy a safe study pathway.**

You can contact me for any questions/doubts or if you discover fake websites, emails, etc.

Ken's Study Journey

22 November 2023

Hong Kong, China (branch)

[www.kenstudyjourney.cn](http://www.kenstudyjourney.cn), [ken@kenstudyjourney.cn](mailto:ken@kenstudyjourney.cn)

### Did you Know?

The ITSC of one of the Hong Kong universities (not my university) regularly conducts **mock phishing/scam (fake) email drills/exercises**.

The email receiver **will be required to take a phishing email identification quiz** later (organised by the ITSC) once the link in a fake email has been opened.

For example, an email was sent from **"@spoint.site" (fake)** rather than **"@sharepointonline.com" (correct, official)**, and misspelt the sender's name "SharePonts OnLine" and a file name: "2023\_Chritsmas\_holday.pdf", where:

- "SharePonts" should be "SharePoint";

✗	S	h	a	r	e	P	o		n	t	s		O	n	L	i	n	e
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- "Chritsmas" should be "Christmas"; and
- "holday" should be "holiday".

✗	C	h	r	i	t	s	m	a	s	_	h	o	l		d	a	y
✓	C	h	r	i	s	t	m	a	s	_	h	o	l	i	d	a	y

### Learn More

Similarly, our university's ITSC has displayed some Phishing Examples of emails (similar to the Reminder Boards).